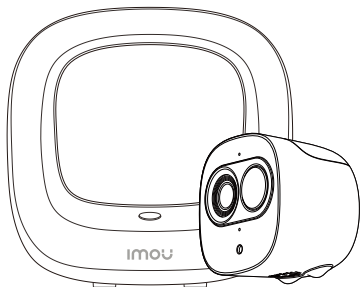# imou
Enjoy Smart Life

Quick Start Guide

*Cell Pro(Add-on Camera)
*Cell Pro Kit(Hub+Camera)

Welcome

Thank you for choosing IMOU.
We are devoted to providing you easy smart home products.
If you have problems using the product, please contact
our service team before returning your product.

Our service mail: service.global@imoulife.com

Frequently asked questions can be found at
imoulife.com/support/help

Package content

Camera ×1

Quick Start Guide ×1

Power Adapter ×1

Bracket ×1
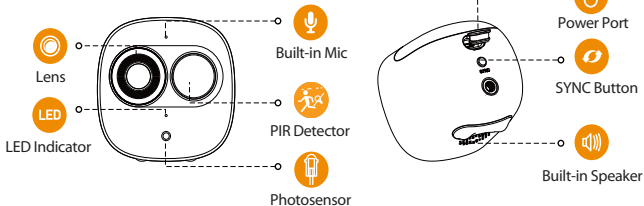
Positioning Map ×1

Power Cable ×1

Screw Package ×1

Battery ×1

Hub ×1

Camera introduction

Lens

LED Indicator

Built-in Mic

PIR Detector

Photosensor

Power Port

SYNC Button

Built-in Speaker
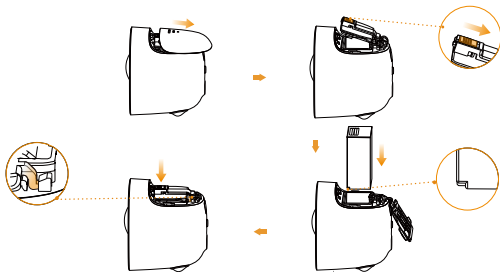
Note: Press the SYNC button to pair with the base station.
Press and hold the SYNC button for 8s to reset the camera.

Installing Battery

The pattern of the LED indicator is included in the following table.

| LED Indicator Status	Device Status
off	● Sleeping mode ● Run out of battery
Green light on	● Alarm is triggered ● Instructed to wake
Green light flashing	● Reconnecting Wi-Fi
Green light quick flashing	● Waiting for pairing with the base station
Green light stay on for 10 s, then off	● Pairing succeeded
Red light stay on for 10 s, then off	● Pairing timeout
Red light stay on for 1 s, then off	● Reset completed

Hub
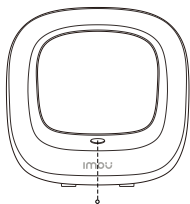
SYNC Button
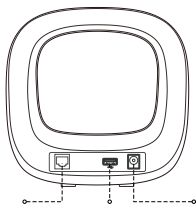
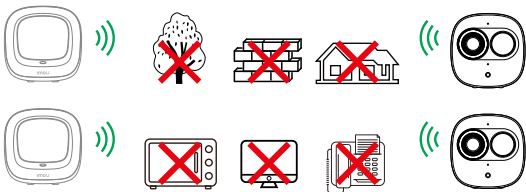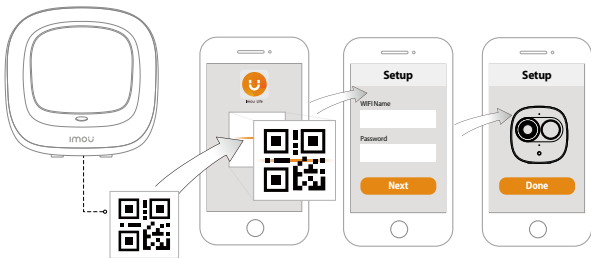Ethernet Port USB Port Power Port

1
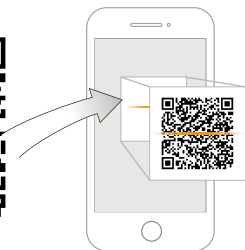
Imou Life
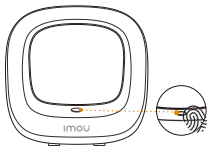
Download on the App Store

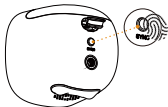GET IT ON Google play

Windows

(i) Tips

To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and hub.
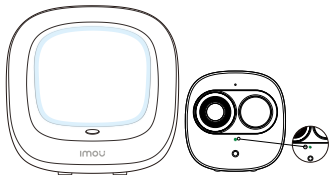
2

Setup
WIFI Name
Password
Next

Setup
Done

3 Pairing with the Hub

1 Press the SYNC button, and then the indicator on the base station flashes with white light.

2 Press the SYNC button, and then the indicator on the camera flashes with green light.

3 ● The system indicator on the Hub stays on with white light for 10 s, and then off.

● The indicator on the camera stays on with green light for 10 s, and then off.

Note: You can pair six cameras at most with one Hub, and pair one camera at a time.

Keep the distance of the Hub and the camera within 30 cm (12 inches)during pairing.

Installing Camera

Bracket
②

Bracket
③

Expansion Bolt

Self-tapping Screw

Mounting Surface
①

❸ Pairing mit dem Hub

IP65

+45
0
-20

+50
0
-10

Troubleshooting

Problem	Solution
Cannot set up camera	• Ensure your mobile device and the camera are within range of your Wi-Fi router. • Ensure the LED indicator on the camera isflashing green before beginning setup.
The APP says "Failed to configure device network"	• Reset your Camera and connect it again. • Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.
The app says "Failed to bind"	The camera is already connected to Wi-Fi, but the router is: • Not connected to Internet • Poor network status • The Wi-Fi signal is not stable due to obstacles or electronic interference
No picture / signal	• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise. • Ensure the camera is properly connected to power using the included USB power adapter. • Try repositioning the camera, router, or both to improve signal strength.
Picture is not clear	• Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth. • Remove the vinyl cover on the camera lens.
No audio	• Ensure audio function on camera is turned on. • Ensure audio is turned up on viewing device.
Phone is not reading QR code	• Clean the camera lens of your Smartphone • Ensure that there is enough light on the QR code • Don't hold the QR code too close to the camera

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